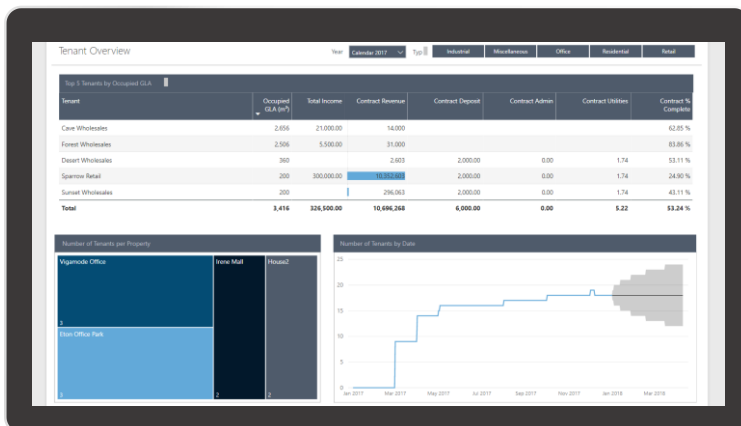


Purple Real Estate Tenant Management



Happy tenants compliments owner profitability

This module delivers tenant and owner benefits through sophisticated back-office and simple mobile applications.



Key features include:

- Tenants can easily raise tickets:
 - Register complaints and queries
 - Request contract renewals
 - Log maintenance requests
 - Track and monitor the status and delivery dates of tickets.
 - Electronically give feedback on service delivery.
- For any open ticket (issues, request or query) tenants can:
 - Submit the bespoke
 - Attach Photos
 - Add detail regarding open tickets.
- Portfolio managers can view and manage open and closed tickets
- Owners can view and manage open and closed tickets.
- Mobile, web and backend access to tickets.
- Graphical reporting on tickets.
- Tenants can download payment and payment history information.



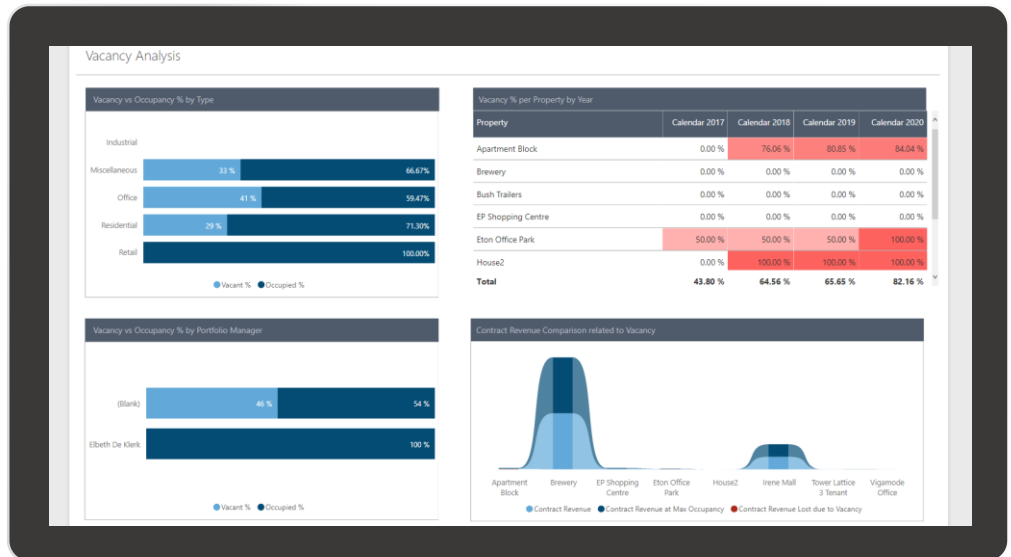
Purple Window

For more information about Purple Window and Purple Real Estate modules visit property.purple-window.com

Certified for Microsoft Dynamics
Purple Window is a Microsoft Partner

Tenant Management

Tenants can log incidents and cases via mobile app and monitor progress.



Key benefits include:

- 360° visibility and control of all open and closed tickets.
- Improved and timely communication between tenants, portfolio managers and owners.
- Effective communication between tenants, maintenance and service personnel.
- Increased effectiveness of personnel
- Simplify the interaction with tenants and create a “valued tenant” culture.
- Reduce load on personnel and key resources by enabling tenants to log tickets, track tickets and download key contract information.
- Increased record tracking and statistics on tenant tickets.

Enabling the Tenant for improved communications and profitability.

Competitive Real Estate operations must enable tenants to create a “valued tenant” culture.



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