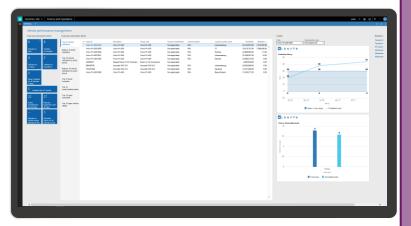


#### **Integrated Warranty Management**

Management of all product, OEM and service warranties.



# Key features include:

- Warranty definitions per vehicle or truck type, supplier and service
- Warranty definitions can be meter or calendar based
- Multi-meter warranty definitions
- Automatic warranty detection
- Warranty register for asset specific warranty extensions
- Claims register for all claims
- Easy validation, tracking and status management of claims
- Notifications and scheduled reports on claims, and the status thereof.
- Approval process for warranty claims.

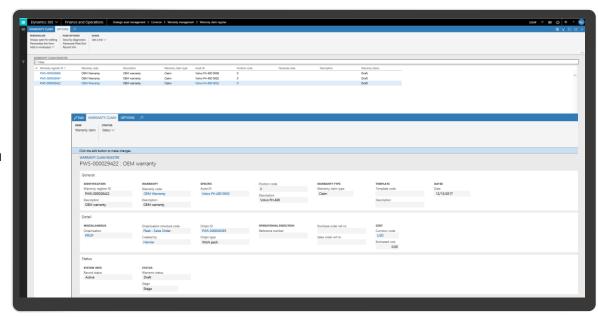


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# Warranty Management

Warranty claims at a glance



### Key benefits include:

- Automated claims processes based on business rules and integrated data base.
- Variety of warranty and claim types including; standard, extended, parts, services, used products, recalls, goodwill.
- Reduced cycle time for claims processing, parts return, supplier recovery, and identification of emerging issues.
- Faster processing by validating claims data and allowing richer content to be captured.
- Reduced manual efforts involved in claims entry by integrating with maintenance and service order systems

# **Integrated Warranty Management**

Reduction of warranty costs by streamlining the claim registration and claim adjudication processes.



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