

Single-point incident management

Recording, tracking and management of all incidents and accidents, agreed resolutions, history and associated information.



Key features include:

- Central incident register
- Rich detail recorded per incident what, where and when
- Incidents grouped by type, category classification and criticality
- Associate photos and other documentation with an incident
- Recording of impact of incident in terms of code, nature and severity
- Recording of cause of incident
- Recording of incident resolution
- Appointment of investigation team
- Planning of immediate actions
- Incident tracking and status management
- Creations of maintenance, service or inspection orders from the incident
- Auto feedback from linked maintenance, service or inspection orders to the incident
- Notifications and regulatory reports on incidents
- Web based, mobile and cloud access
- Architected and build within the Microsoft Dynamics AX platform.
- Integrated with Microsoft Dynamics AX

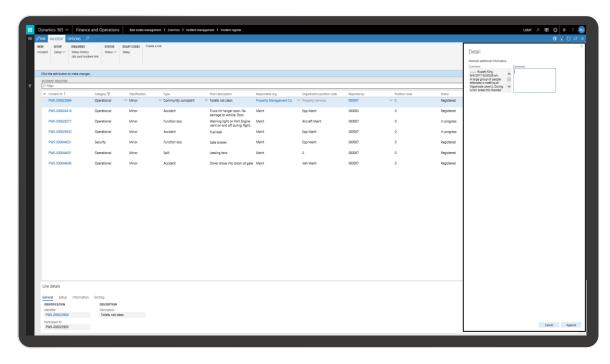


For more information about Purple Window and Purple Fleet modules visit fleet.purple-window.com

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Incident Management

Single-point visibility of all incidents and accidents and related information.



Key benefits include:

- On version of the truth Central repository for all reported incidents and their outcomes
- Common processes and procedures
- Enabling an incident aware culture
- Reduced manual efforts involved in incident management by integration with maintenance and service order systems.
- Detail data available for incident analysis and reporting
- · Regulatory compliance
- Enables regulatory incident reporting
- Graphical visibility of incident occurrence

Total visibility

The Incident Management module drives an incident aware culture and enable the reduction of incident costs by streamlining the incident reporting and subsequent rectification and preventive measure processes.



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