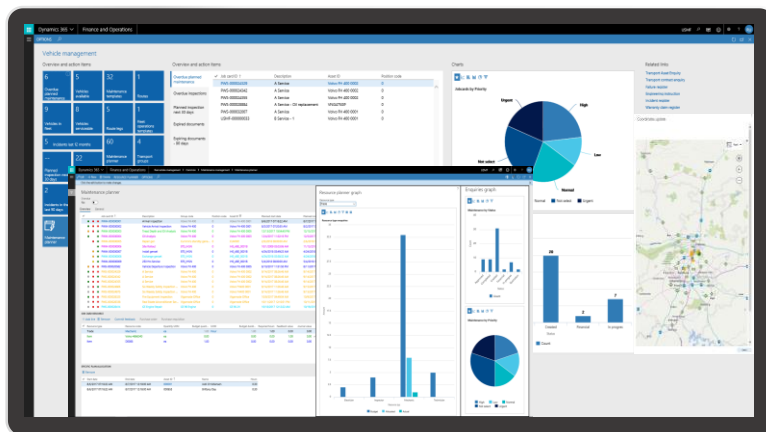


# 360° EAM Incident Management



## Single-point incident management

Recording, tracking and management of all incidents, agreed resolutions, history and associated information.



## Key features include:

- Central incident register
- Rich detail recorded per incident - what, where and when
- Incidents grouped by type, category classification and criticality
- Associate photos and other documentation with an incident
- Recording of impact of incident in terms of code, nature and severity
- Recording of cause of incident
- Recording of incident resolution
- Appointment of investigation team
- Planning of immediate actions
- Incident tracking and status management
- Creations of maintenance, service or inspection orders from the incident
- Auto feedback from linked maintenance, service or inspection orders to the incident
- Notifications and regulatory reports on incidents
- Web based, mobile and cloud access
- Architected and build within the Microsoft Dynamics AX platform.
- Integrated with Microsoft Dynamics AX

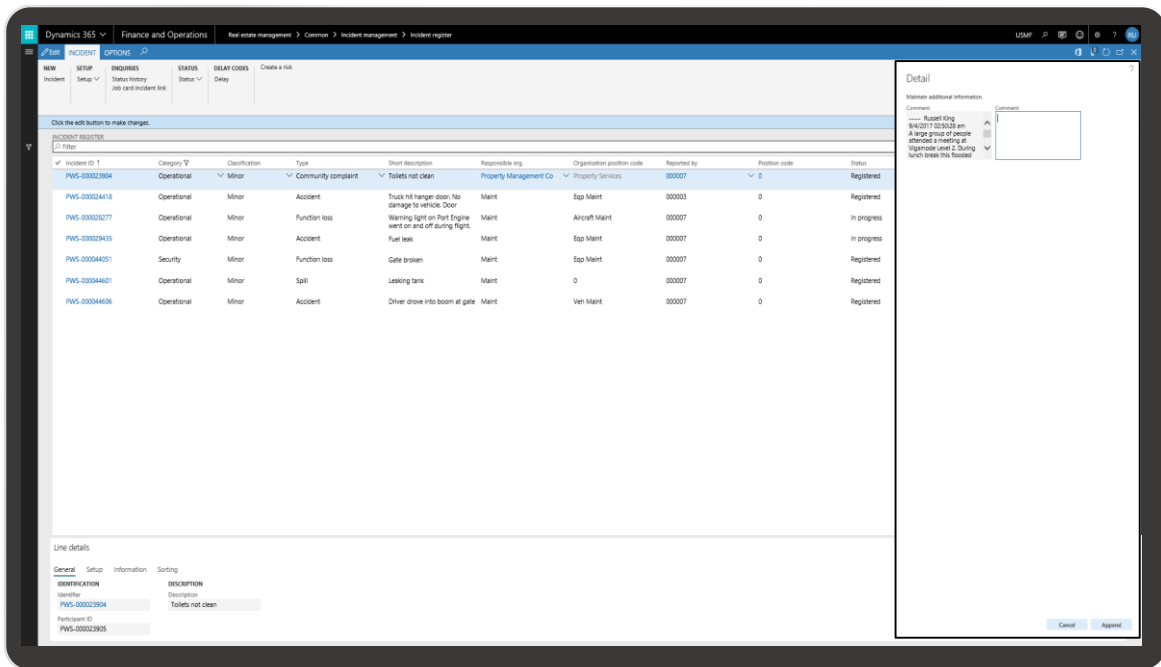


Purple Window

For more information about Purple Window and Purple EAM modules visit [eam.purple-window.com](http://eam.purple-window.com)

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# 360° Incident Management



Single-point visibility of all incidents and related information.

## Key benefits include:

- On version of the truth - Central repository for all reported incidents and their outcomes
- Common processes and procedures
- Enabling an incident aware culture
- Reduced manual efforts involved in incident management by integration with maintenance and service order systems.
- Detail data available for incident analysis and reporting
- Regulatory compliance
- Enables regulatory incident reporting
- Graphical visibility of incident occurrence

## Total visibility

The Incident Management module drives an incident aware culture and enable the reduction of incident costs by streamlining the incident reporting and subsequent rectification and preventive measure processes.



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