



PURPLE WINDOW

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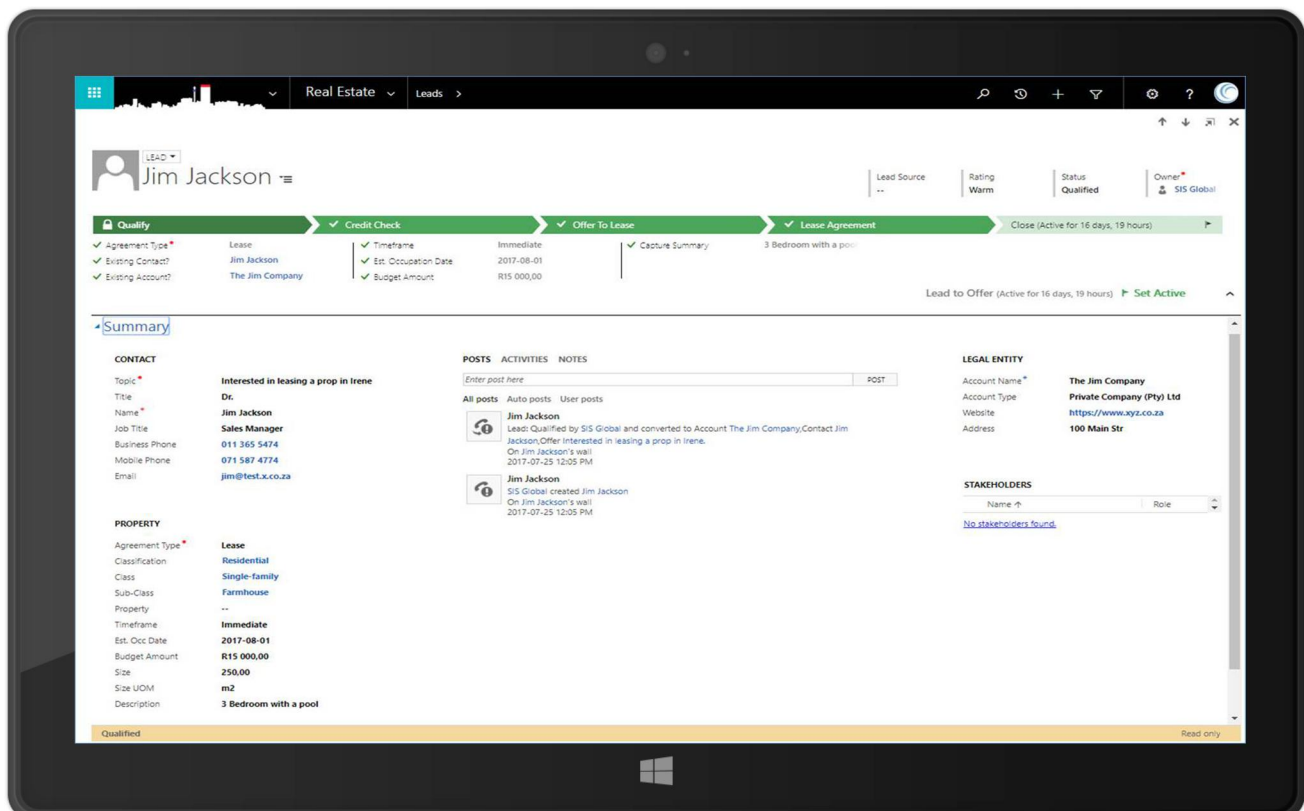
## TENANT MANAGEMENT

### Happy tenant's compliment owner's profitability

This module delivers tenant and owner benefits through sophisticated back-office and simple mobile applications.

### Key Features Include:

- Tenants can easily raise tickets:
  - Register complaints and queries
  - Request contract renewals
  - Log maintenance requests
  - Track and monitor the status and delivery dates of tickets.
  - Electronically give feedback on service delivery.
- For any open ticket (issues, request or query) tenants can:
  - Submit the bespoke
  - Attach Photos
  - Add detail regarding open tickets.
- Portfolio managers can view and manage open and closed tickets
- Owners can view and manage open and closed tickets.
- Mobile, web and backend access to tickets.
- Graphical reporting on tickets.
- Tenants can download payment and payment history information.



# Tenant Management

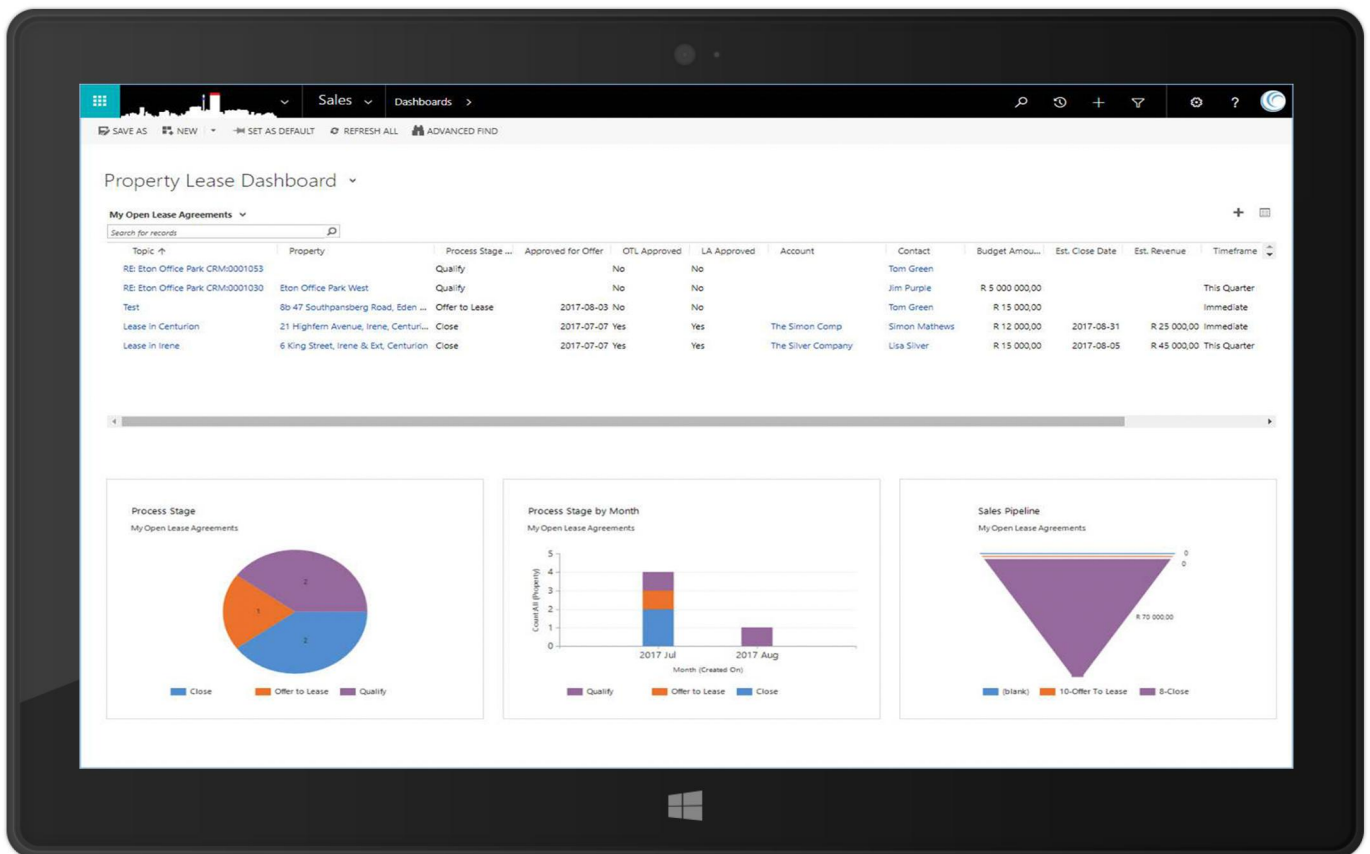
Tenants can log incidents and cases via mobile app and monitor progress.

## Key benefits include:

- 360° visibility and control of all open and closed tickets
- Improved and timely communication between tenants, portfolio managers and owners
- Effective communication between tenants, maintenance and service personnel
- Increased effectiveness of personnel
- Simplify the interaction with tenants and create a “valued tenant” culture
- Reduce load on personnel and key resources by enabling tenants to log tickets, track tickets and download key contract information
- Increased record tracking and statistics on tenant tickets

## Enabling the Tenant for improved communications and profitability.

Competitive Real Estate operations must enable tenants to create a “valued tenant” culture.



For more information about Purple Window and Purple Real Estate modules visit [www.purple-window.com](http://www.purple-window.com)

Purple Window is part of the SIS Global Company which is a cloud solution provider for Microsoft Dynamics. For more information, Visit [www.sisglobal.com](http://www.sisglobal.com)