

# Purple Window Field Service Management



**Effective resource management  
must be mobile**

The mobile workforce module  
enables mobility across operations,  
services, maintenance and delivery  
organisation.



## Key features include:

- The mobile portfolio manager has visibility of:
  - Asset inspection and service history
  - Contract information
  - Contract expiry information
  - Customer detail
  - Asset associated incidents
- Service and Technical workers can:
  - Get notified when new work has been allocated.
  - Receive and accept tasks for
    - Maintenance
    - Inspections
    - Safety
    - Support
    - Cleaning
  - Get directed via maps to the specific location.
  - Execute tasks, feedback labour, spares and other resources used.
  - Get electronic signature for work completed
  - Take pictures and attach to work completed.
  - Get full history of a property
  - Order spares and other support resources via the mobile.



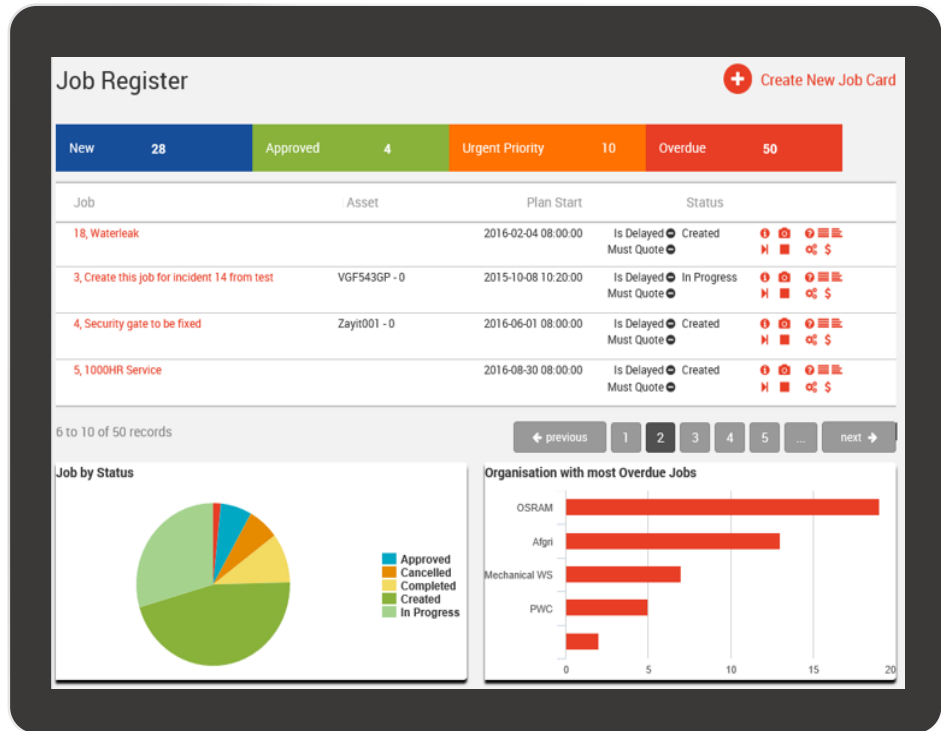
Purple Window

For more information about Purple Window  
and Purple Real Estate modules visit  
[www.purple-window.com](http://www.purple-window.com)

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# Field Service Management

The mobile worker can accept, plan, execute and feedback on his smartphone.



## Key benefits include:

- 360° visibility and control of the entire portfolio and workforce.
- Reduce service, inspection and maintenance costs
- Reduce labour costs
- Increase team productivity
- Increase asset utilisation and availability
- Reduce stock levels
- Track key equipment, team KPIs
- Increase asset profitability
- Minimize downtime
- Increase team profitability
- More effective work planning
- The mobile solution is platform independent and runs on any smartphone, tablet or browser.

## Being Mobile is Everything

Competitive field service operations must mobilize operational, service and contract teams.



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