

# Purple Real Estate Incident Management



## Single-point incident management

Recording, tracking and management of all incidents, agreed resolutions, history and associated information.

USS1-000001149 : Accident

**Incident**

**Identification**  
Incident ID: USS1-000001149  
Observed by: 000009  
Name: Talashi Andrews  
Date observed: 2016/03/14 05:07:42 pm  
System info: Record status: Active

**Description**  
Short description: Gate damaged by visiting truck  
Status: In progress  
Stage: Stage

**Definition**  
Category: Damage  
Classification: Minor  
Type: Accident  
Application: Internal - On-site  
Origin ID:  
Origin type: Not selected

**Reported by**  
Reported by: 000027  
Name: Tim Lutton  
Date reported: 2016/03/14 05:07:42 pm

**Participants**

Participant ID	Object code	Position code	Participant	Supplier	Specific description	Description	Criticality value
USS1-0001...	Ford 20T...	0	F_20T...	Ford 20T Flatbed	Ford truck		0

## Key features include:

- Central incident register
- Rich detail recorded per incident - what, where and when
- Incidents grouped by type, category classification and criticality
- Capturing of photos of incident scene or reported fault
- Recording of impact of incident in terms of code, nature and severity
- Recording of cause of incident
- Recording of incident resolution
- Appointment of investigation team
- Planning of immediate actions
- Incident tracking and status management
- Creations of maintenance, service or inspection orders from the incident
- Auto feedback from linked maintenance, service or inspection orders to the incident
- Notifications and regulatory reports on incidents
- Web based, mobile and cloud access



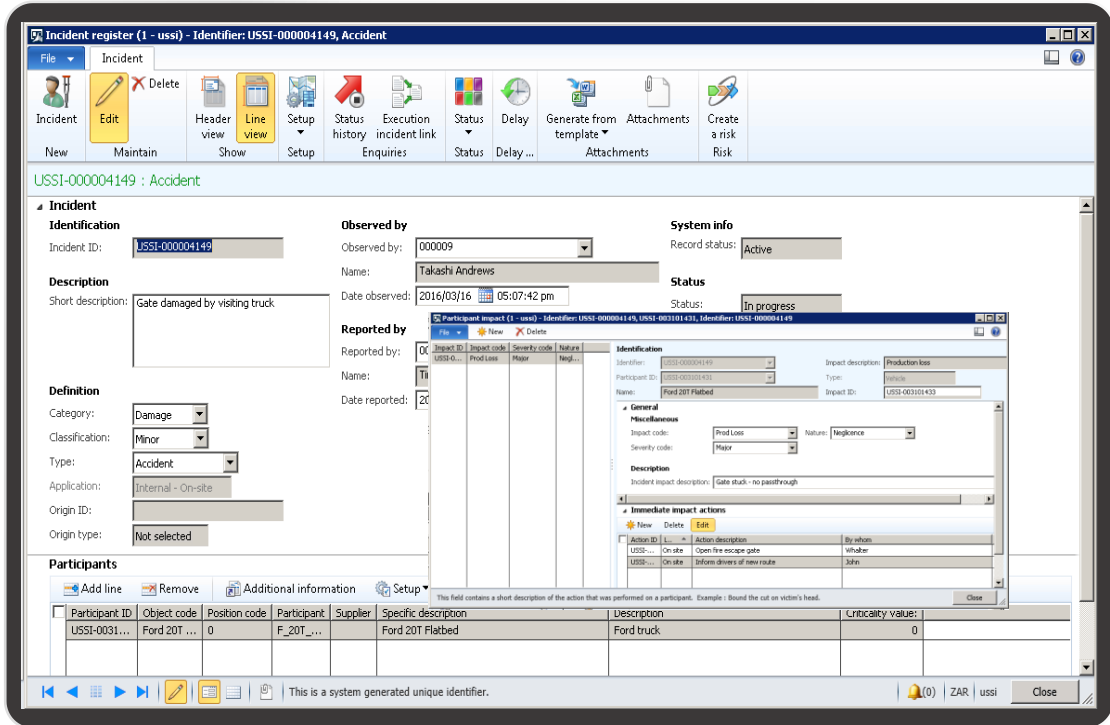
Purple Window

For more information about Purple Window and Purple EAM modules visit [property.purple-window.com](http://property.purple-window.com)

Purple Window is an SIS Global Company  
Certified for Microsoft Dynamics  
President's Club for Microsoft Dynamics

# Incident Management

Single-point visibility of all incidents and related information



## Key benefits include:

- Central repository for all reported incidents and their outcomes
- Reduced manual efforts involved in incident management by integration with maintenance and service order systems.
- Detail data available for incident analysis and reporting
- Enables regulatory incident reporting

## Total visibility

The Incident Management module drives an incident aware culture and enable the reduction of incident costs by streamlining the incident reporting and subsequent rectification and preventive measure processes.



Purple Window

For more information about Purple Window and Purple EAM modules visit [property.purple-window.com](http://property.purple-window.com)

Purple Window is an SIS Global Company Certified for Microsoft Dynamics President's Club for Microsoft Dynamics