

# Purple Fleet Warranty Management

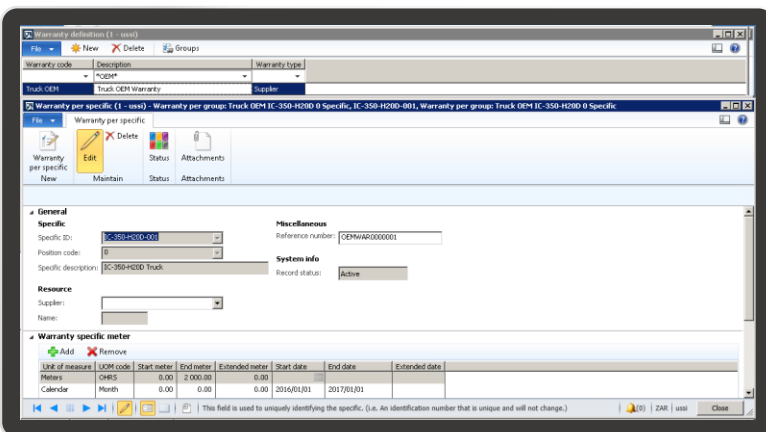


## Integrated Warranty Management

Management of all product, OEM  
and service warranties.

### Key features include:

- Warranty definitions per vehicle or truck type, supplier and service
- Warranty definitions can be meter or calendar based
- Multi-meter warranty definitions
- Automatic warranty detection
- Warranty register for asset specific warranty extensions
- Claims register for all claims
- Easy validation, tracking and status management of claims
- Notifications and scheduled reports on claims, and the status thereof.
- Approval process for warranty claims.



Purple Window

For more information about Purple Window  
and Purple EAM modules visit  
[fleet.purple-window.com](http://fleet.purple-window.com)

Purple Window is an SIS Global Company  
Certified for Microsoft Dynamics  
President's Club for Microsoft Dynamics

# Warranty Management

Warranty claims at a glance

The screenshot displays a software window titled 'Warranty claim register (1 - ussi) - Warranty register ID: USSI-003099372, Truck OEM Warranty'. The interface includes a menu bar with 'File', 'Warranty claim', and 'Delete'. Below the menu is a toolbar with icons for 'Warranty claim New', 'Edit', 'Status', and 'Attachments'. The main content area is divided into several sections: 'General' (Identification, Warranty, Specific), 'Detail' (Miscellaneous, Operational execution, Cost), and 'Status' (System info, Status). The 'Identification' section shows 'Warranty register ID: USSI-003099372' and 'Description: Truck OEM Warranty'. The 'Warranty' section shows 'Warranty code: Truck OEM' and 'Description: Truck OEM Warranty'. The 'Specific' section shows 'Specific ID: IC-350-H200-001' and 'Position code: 0'. The 'Detail' section includes 'Organisation: Water Distribution Management', 'Operational execution' with 'Reference number: OEMWAR0000001', and 'Cost' with 'Currency code: ZAR' and 'Estimated cost: 0.00'. The 'Status' section shows 'Record status: Active' and 'Warranty status: Created'. The bottom of the window features a navigation bar with arrows and a status bar with 'Object code defining the organisation.' and a 'Close' button.

## Key benefits include:

- Automated claims processes based on business rules and integrated data base.
- Variety of warranty and claim types including; standard, extended, parts, services, used products, recalls, goodwill.
- Reduced cycle time for claims processing, parts return, supplier recovery, and identification of emerging issues.
- Faster processing by validating claims data and allowing richer content to be captured.
- Reduced manual efforts involved in claims entry by integrating with maintenance and service order systems

## Integrated Warranty Management

Reduction of warranty costs by streamlining the claim registration and claim adjudication processes.



Purple Window

For more information about Purple Window and Purple EAM modules visit [fleet.purple-window.com](http://fleet.purple-window.com)

Purple Window is an SIS Global Company Certified for Microsoft Dynamics President's Club for Microsoft Dynamics