

Purple EAM Warranty Management

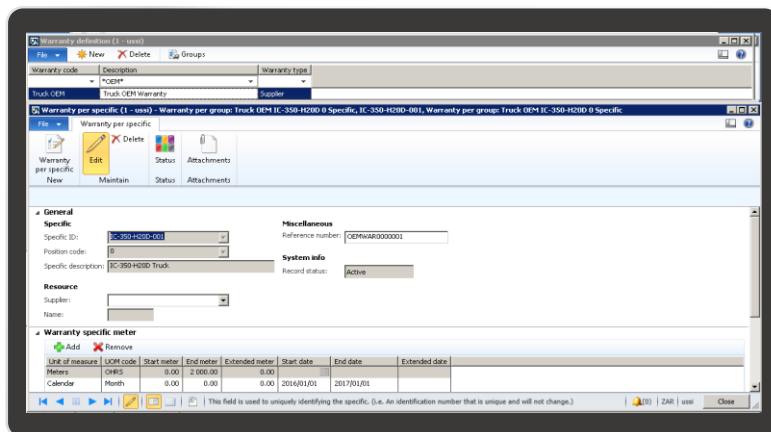


Integrated Warranty Management

Management of all product, OEM
and service warranties.

Key features include:

- Warranty definitions per asset type, supplier and service
- Warranty definitions can be meter or calendar based
- Multi-meter warranty definitions
- Automatic warranty detection
- Warranty register for asset specific warranty extensions
- Claims register for all claims
- Easy validation, tracking and status management of claims
- Notifications and scheduled reports on claims, and the status thereof.
- Approval process for warranty claims.



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Warranty Management

Warranty claims at a glance

The screenshot displays a software interface for managing warranty claims. The title bar reads "Warranty claim register (1 - ussi) - Warranty register ID: USS1-003099372, Truck OEM Warranty". The interface is organized into several sections:

- General**
 - Identification:** Warranty register ID: USS1-003099372, Description: Truck OEM Warranty.
 - Warranty:** Warranty code: Truck OEM, Description: Truck OEM Warranty.
 - Specific:** Specific ID: JC-350-H200-001, Position code: 0, Description: JC-350-H200 Truck.
 - Warranty type:** Claim.
 - Template:** Template code: [blank], Description: [blank].
 - Dates:** Date: 2016/09/26.
- Detail**
 - Miscellaneous:** Organisation: Water Distribution Management, Organisation structure code: WDM Maintenance, Created by: SRetief, Origin ID: USS1-003099326, Origin type: Maintenance.
 - Operational execution:** Reference number: OEMWAR0000001, Purchase order ref no: P0000000079325, Sales order ref no: [blank].
 - Cost:** Currency code: ZAR, Estimated cost: 0.00.
- Status**
 - System info:** Record status: Active, Warranty status: Created.

The bottom of the interface shows navigation buttons and a status bar with "Object code defining the organisation." and a "Close" button.

Key benefits include:

- Automated claims processes based on business rules and integrated data base.
- Variety of warranty and claim types including; standard, extended, parts, services, used products, recalls, goodwill.
- Reduced cycle time for claims processing, parts return, supplier recovery, and identification of emerging issues.
- Faster processing by validating claims data and allowing richer content to be captured.
- Reduced manual efforts involved in claims entry by integrating with maintenance and service order systems

Integrated Warranty Management

Reduction of warranty costs by streamlining the claim registration and claim adjudication processes.



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