

Purple EAM Incident Management



Single-point incident management

Recording, tracking and management of all incidents, agreed resolutions, history and associated information.

Key features include:

- Central incident register
- Rich detail recorded per incident - what, where and when
- Incidents grouped by type, category classification and criticality
- Associate photos and other documentation with an incident
- Recording of impact of incident in terms of code, nature and severity
- Recording of cause of incident
- Recording of incident resolution
- Appointment of investigation team
- Planning of immediate actions
- Incident tracking and status management
- Creations of maintenance, service or inspection orders from the incident
- Auto feedback from linked maintenance, service or inspection orders to the incident
- Notifications and regulatory reports on incidents
- Web based, mobile and cloud access
- Architected and build within the Microsoft Dynamics AX platform.
- Integrated with Microsoft Dynamics AX

Incident

USS1-000004149 - Accident

Identification
Incident ID: USS1-000004149

Observed by: 000009
Name: Takash/ Andrews
Date observed: 2016/02/16 05:07:42 pm

Reported by: 000027
Name: Tim Linton
Date reported: 2016/02/16 05:07:42 pm

System info
Record status: Active
Status: In progress
Stage: Stage

Description
Short description: Gate damaged by visiting truck

Definition
Category: Damage
Classification: None
Type: Accident
Application: Internal - Circulate
Origin ID:
Origin type: Not selected

Participants

Participant ID	Object code	Problem code	Participant	Supplier	Specific description	Description	Criticality value
USS1-0003...	Ford 201...	0	F_201...		Ford 201 Flatbed	Ford truck	0

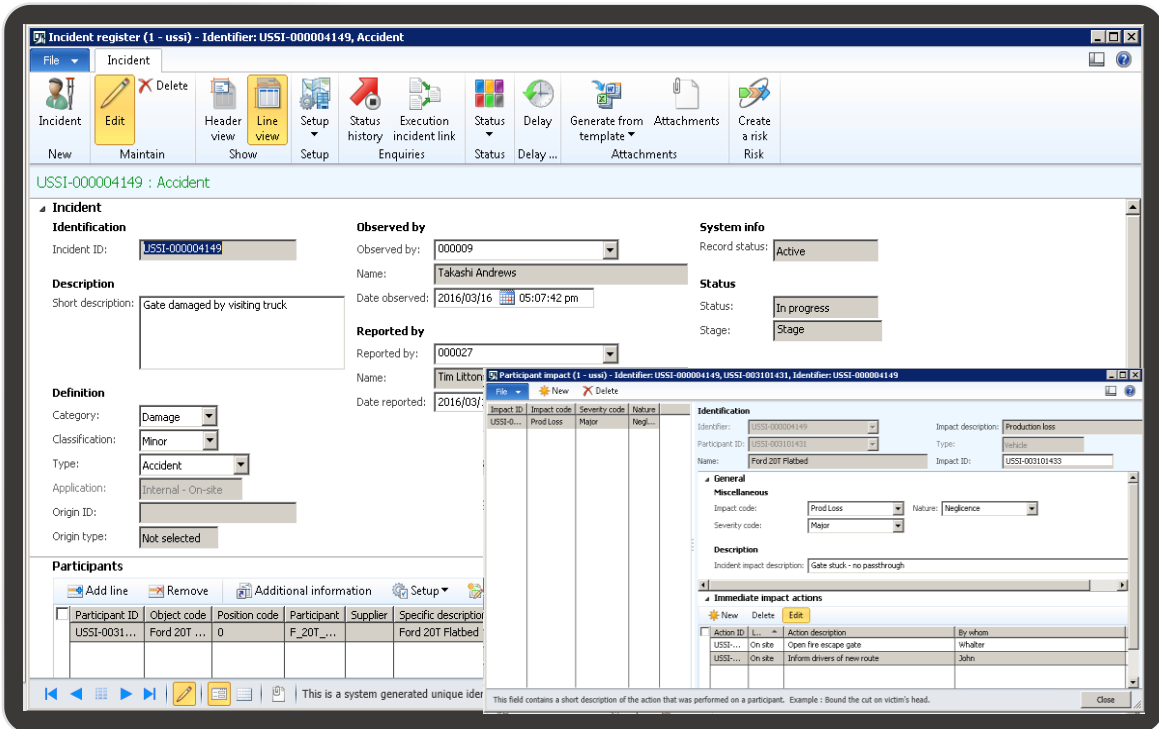


Purple Window

For more information about Purple Window and Purple EAM modules visit eam.purple-window.com

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Incident Management



Single-point visibility of all incidents and related information.

Key benefits include:

- On version of the truth - Central repository for all reported incidents and their outcomes
- Common processes and procedures
- Enabling an incident aware culture
- Reduced manual efforts involved in incident management by integration with maintenance and service order systems.
- Detail data available for incident analysis and reporting
- Regulatory compliance
- Enables regulatory incident reporting
- Graphical visibility of incident occurrence

Total visibility

The Incident Management module drives an incident aware culture and enable the reduction of incident costs by streamlining the incident reporting and subsequent rectification and preventive measure processes.



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