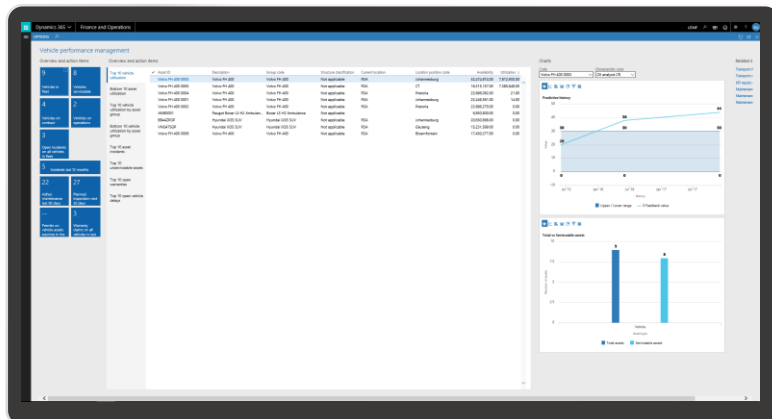


# 360° EAM Warranty Management



## Integrated Warranty Management

Management of all product, OEM and service warranties.



### Key features include:

- Warranty definitions per asset type, supplier and service
- Warranty definitions can be meter or calendar based
- Multi-meter warranty definitions
- Automatic warranty detection
- Warranty register for asset specific warranty extensions
- Claims register for all claims
- Easy validation, tracking and status management of claims
- Notifications and scheduled reports on claims, and the status thereof.
- Approval process for warranty claims.
- Developed within the Microsoft Dynamics D365FO platform, validated and deployed in Microsoft AppSource
- Natively integrated with D365FO ERP



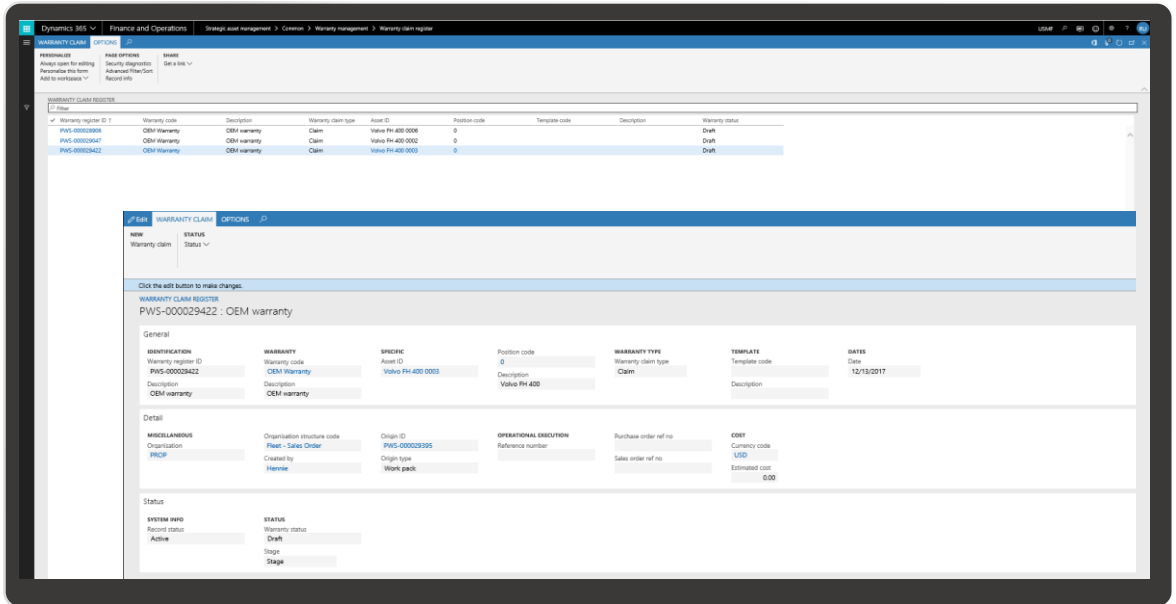
Purple Window

For more information about Purple Window and Purple EAM modules visit [eam.purple-window.com](http://eam.purple-window.com)

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# 360° Warranty Management

Warranty claims at a glance



## Key benefits include:

- Automated claims processes based on business rules and integrated data base.
- Variety of warranty and claim types including; standard, extended, parts, services, used products, recalls, goodwill.
- Reduced cycle time for claims processing, parts return, supplier recovery, and identification of emerging issues.
- Faster processing by validating claims data and allowing richer content to be captured.
- Reduced manual efforts involved in claims entry by integrating with maintenance and service order systems

## Integrated Warranty Management

Reduction of warranty costs by streamlining the claim registration and claim adjudication processes.



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