# 360° EAM
Mobile Workforce

Effective service management must be mobile

The mobile workforce module enables mobility across services, maintenance and delivery organisation.

Key features include:

- The asset manager has visibility of:
    - Inspection and service history
    - Asset current status
    - Asset history
    - Incidents
- Service and Technical workers can:
    - Get notified when new work has been allocated.
    - Receive and accept tasks for
        - Maintenance
        - Inspections
        - Safety
        - Support
        - Cleaning
    - Get directed via maps to the specific location.
    - Execute tasks, feedback labour, spares and other resources used.
    - Get electronic signature for work completed
    - Take pictures and attach to work completed.
    - Get full history of an asset
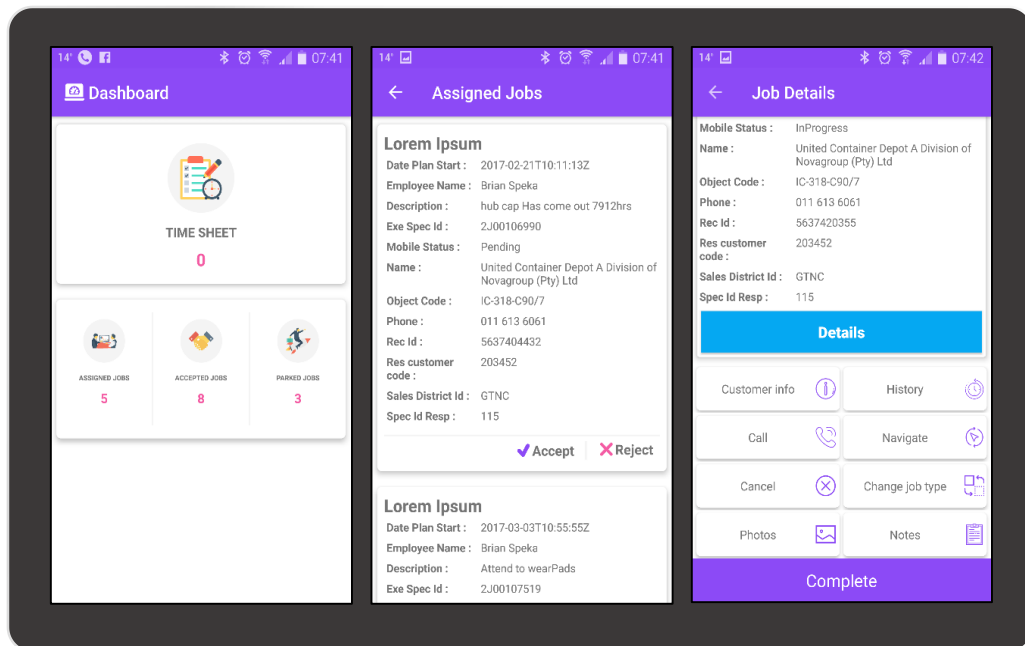   - Order spares and other support resources via the mobile.
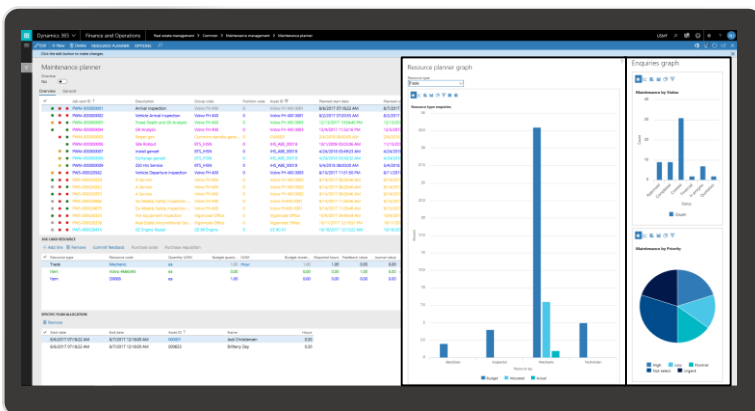
360˚ Mobile Workforce

The mobile worker can accept, plan, execute and feedback on his smartphone.

Key benefits include:

- 360˚ visibility and control of the entire portfolio and workforce.
- Reduce service, inspection and maintenance costs
- Reduce labour costs
- Increase team productivity
- Increase asset utilisation and availability
- Reduce stock levels
- Track key equipment, team KPIs
- Increase asset profitability
- Minimize downtime
- Increase team profitability
- More effective work planning
- The mobile solution is platform independent and runs on any smartphone, tablet or browser.

Being Mobile is Everything

Competitive Asset operations must mobilize portfolio, service and contract teams.